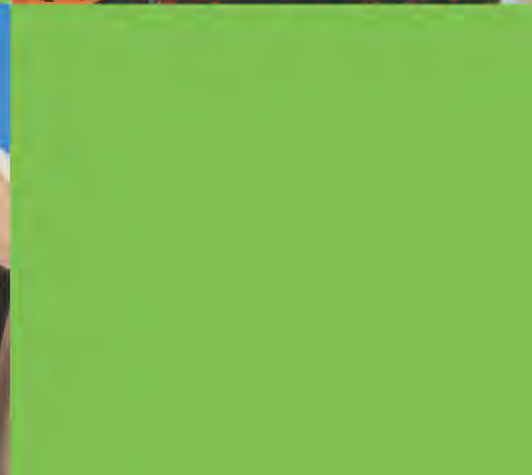
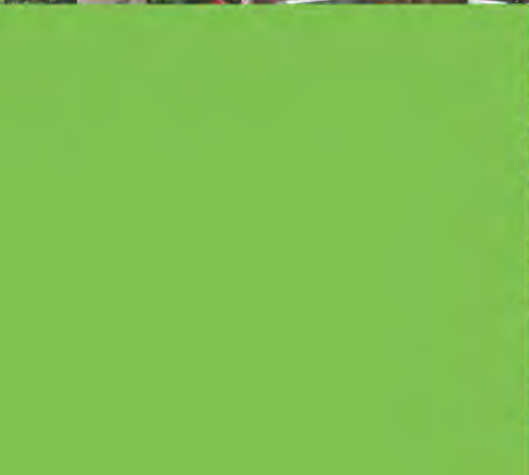


# CREATIVE COMMUNICATIONS

Quarterly Newsletter  
October-December 2023



Bringing our  
**homes** and  
services to life



# A MESSAGE FROM OUR CEO



Dear Creative Care Team,

As we commence the New Year, I am delighted to share the latest newsletter, spotlighting the exceptional efforts that have made last year truly remarkable for Creative Care. Each home has played a vital role in our collective success, and it's heartening to reflect on the incredible work undertaken by our dedicated staff in this newsletter.

This edition showcases the extraordinary contributions of our team, highlighting noteworthy events such as Halloween, the Macmillan Coffee morning, and our festive Christmas celebrations. Personally, the Christmas Party, where we had the pleasure of hosting those we support, was a highlight for me. Witnessing the joy as they met Santa and his Elf and enjoying the snow dome was truly satisfying.

Throughout the year, we've navigated challenges, celebrated triumphs, supported sad times, and embraced moments of joy. Your unwavering commitment to excellence has been the driving force behind our success, and I extend my deepest gratitude to each of you.

You haven't just provided care; you've enriched lives, empowering those we support to embrace life and fostering a true sense of family within Creative Care. It brings me immense pride to announce that this quarter, over 30 staff members have been recognised with well-deserved awards for their outstanding contributions.

Looking ahead to 2024, there are exciting opportunities on the horizon. We have plans to expand our services with the development of a supported living service in Staffordshire.

We will be conducting a staff satisfaction survey in January 2024. Your insights, coupled with the Your Voice meetings, will guide us in implementing ongoing improvements, ensuring that Creative Care remains a place of growth and success for all.

In closing, I want to express my sincere appreciation for your tireless efforts, creativity, and unwavering dedication. Your collective impact has made a significant difference in the lives of those we care for, and I am excited to see what we can achieve together in the coming year.

Wishing you all a prosperous New Year.

Warm regards,

Ian CEO, Creative Care



# MEET THE TEAM

**Kiara Richardson, Registered Manager of Sternhill Paddock.**

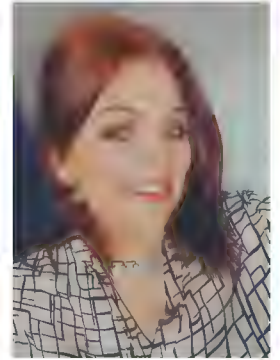
**How do you like to spend your free time?** I like to manifest in journaling and spending time with people that make me happy.

**A fun fact about you.** I have a twin brother, and we came 2nd and 3rd in America for Irish dancing (guess who was the better twin).

**What animal do you think most closely matches your personality and why?** I would be an ant because no matter how small they are they always help build a empire.

**What's your favourite famous or inspirational quote?**  
The meaning to life is to find your gift and give it away. (Pablo Picasso )

**What's your favourite part of your job?** There are never the same two days, I can wake up each day knowing I'll be making a difference (its people).



# MEET THE TEAM

**Simon Novakovic, Operations Director**

**How do you like to spend your free time?**  
If I am not at work I am at the gym or the pub!

**A fun fact about you.**

I like house music and have been to Ibiza many times. I can also wiggle both ears which I suppose is a kind of party trick. I am not sure I can share any other fun facts in this publication!

**What animal do you think most closely matches your personality and why?**

Tiger or Lion- they are independent, quick thinking, determined, and dedicated.

**What's your favourite famous or inspirational quote?**

"If a cluttered desk is a sign of a cluttered mind, of what, then, is an empty desk?"- Einstein.

**What's your favourite part of your job?**

My favourite part of my job is seeing people achieve their goals and a happy staff team.



# REWARDS AND RECOGNITION

A special thank you to the following people for their hard work and dedication this quarter



## OCTOBER

Courtney Weir  
Taire Emeriewen  
Tracey Jackson  
Joseph Sobboh  
Jack Denton  
Mark Crabtree  
Maggie Biddle  
Maryanne Holmes  
James Herdman

## NOVEMBER

Vicky Talbot  
Tilly Hampson-Smith  
Claire Haigh  
Kelly Walker  
Arran Stirland  
Kayoda Dada  
Jamie Frost  
Jeff Dennis  
Dennis Jackson

## DECEMBER

Jess Foster  
Maria Justice  
Sammi Nakeya  
Charlotte Davies  
Joanna Corden  
Carol Scrivener  
Elias Muchingami  
Malcolm Skelton  
Chris Reynolds  
Carol Scrivener  
Gary Jones  
Nathaniel Nsiah  
Domini Jackson





# Orchard End

A message from Michelle, Assistant Manager at Orchard End

Over the past three months, the staff at Orchard End have been promoting greater independence through daily living skills, including cooking, cleaning, and laundry, among all residents. The response has been overwhelmingly positive. One resident, DT, has notably taken initiative by decluttering his bedroom and even participating in a Saturday car boot sale, from which he earned an impressive £123 in sales. This success has motivated DT to continue decluttering his bedroom further. Kimberley generously gifted Orchard End a dome for the residents to use. This addition has been well-received, particularly by resident AW. In October, our group had a great time at the Halloween party held at Oakwell House. Dale mentioned that he had a fantastic time and shared a funny anecdote about Michael receiving a shot of vinegar during a game of shot roulette. He decided to sit that game out because he's not a fan of vinegar.

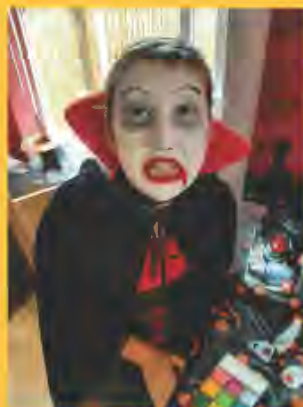


# Oakwell House

A message from Jenni, Home Manager at Oakwell House

Happy new year from everyone at Oakwell House! We have had a fun few months celebrating different occasions, including a Birthday, Halloween, Christmas and New Year and it's safe to say we are all partied out. Shannon has started her driving lessons and is enjoying being in the driver's seat. She has also continued her work placement for College as well as mastered some jumps and spins at ice skating. Jess has recently celebrated her Birthday where she welcomed a new baby boy into her family, George. Jess then also welcomed another girl at Christmas called Millie-Grace. She is enjoying looking after her new babies and brought them all along to the New Years Eve party. Jess continues to look after her Rabbit Zag daily and is doing an amazing job with this. Claudine is rocking new hair; she has recently cut it shorter, dyed it purple and is thrilled with the result. Kym enjoyed participating in the Halloween party where she dressed up as a Witch and continues loving her shopping trips out in the community with the support from staff. Nadine continues to go to college weekly and has been catching the bus independently which is a great achievement. She wrapped up, got herself a hot chocolate and enjoyed the Treswell Fireworks. Gemma has been creating some diamond art, put in a great amount of time to get these finished. She has been joining in with music therapy, practicing hitting the high notes with staff! She has also joined in with parties held at the house and supporting England when they have had matches.

Our Residents have had some massive achievements over this past year, and we are looking forward to supporting them in what they can achieve this coming year.





# The Spinnies

A Message from Louise, Home Manager at The Spinnies

I have now been at The Spinnies for a full year. It has been an exciting journey and I have enjoyed getting to know the people we support, their families and the staff teams.

Angel has returned from maternity leave, its lovely to see her back and the people we support have given her a very warm welcome back.

We have had a lovely few months, going out for pub lunches, seeing family and going for walks. Jack and Mickey have been shopping for swimming bags.

George has been trampolining, his support staff bounced with him to encourage him, he then bounced on his own and really seemed to enjoy the activity.



# Sheepwalk House

A Message from Mary, Home Manager at Sheepwalk House.

October was a busy month for Sheepwalk House as we started the month with a Macmillian Coffee morning arranged by Maryanne. The event went really well, with lots of lovely cakes made, games to play and prizes to be won. Those that donated were luckily enough to try one of Maryanne's delicious afternoon tea boxes. We made a total of £450 which was kindly matched by Creative Care giving us a grand total of

£900 pounds for the charity. We then ended the month with Halloween where pumpkin picking was done locally and brought back to sheepwalk to be carved. Emma celebrated her 36th birthday where she went out to the golden eagle for a meal with family and friends. She caught up with an old friend Ricky, and her sister who was over from Hong Kong. We have great news that Maggie has celebrated her 5 year service at Sheepwalk house. Congratulations Maggie from all at Sheepwalk. December is always full of

Christmas celebrations. All the people who live at Sheepwalk celebrated with lots of decorations and presents and enjoyed the Creative Care Christmas party and Santa's visit. Sheepwalk have decided to do the "lets go 12 days wild" starting on Christmas day, we hope it will be as successful as the "30 days wild" which took place in June. We have another occasion to celebrate, congratulations to Megan and Tom (support staff at Sheepwalk House) on the birth of their beautiful daughter during November. We wish them all the best.





# Old Vicarage Ironville

A Message from Auxilia, Home Manager at The Old Vicarage, Ironville

We went out for a christmas meal at a pub in Nottingham. There were 19 of us in total. We had a delicious set meal in the pub. After the main course we did a game of bingo which went really well. One of the staff won a £10 voucher and one of them won a free slice of cake. We were in the pub for nearly 3 hours and everyone had a good time. We had our Christmas party in December and invited supported people from another home, head office staff and families. We hosted the party in 2 units and it was a success. Everyone had a good time socialising, eating and we even got to do a bit of dancing.



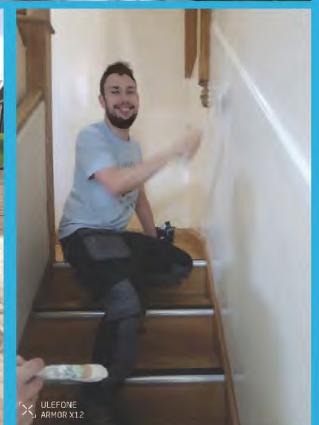
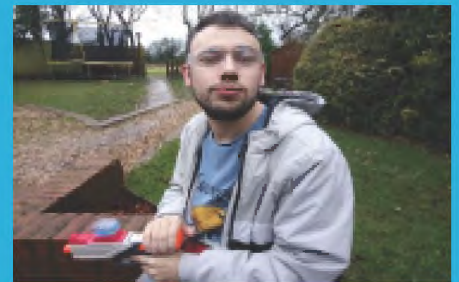
# Sternhill Paddock

A message from Kiara, Home Manager at Sternhill Paddock

Over the last few months at Sternhill we have had many celebrations from remembrance day to Christmas parties.

Mitchell has been doing more local walks, beginning to get into new routines for the wet weather and getting more involved with in house activities as well as activities within the community. He enjoys a spot of cake and a nice cold drink at costa or a café! He does enjoy a rocky road and a rice Krispie cake. Dave continues to help maintenance around the service and gets his payslip every month which he then likes to spend on new gel blasters. Staff at Sternhill have helped Dave make targets on the paddock for him to shoot, with safety goggles on (safety first). Tyler has begun to engage in arts and crafts and colouring in the service. Its taken many attempts but we have got there. Tyler has also been out and brought a coffee machine which she loves using and we have trying out different hair braids!

The people we support at Sternhill had a lovely Christmas and new year spent with family and staff at Sternhill. I want to thank everyone that worked over Christmas and new year, your support and dedication means everything to the people we support and you all made Christmas magical (even if we didn't get a turkey).



ULEFONE  
SHOT ON ARMOR X7

ULEFONE  
ARMOR X12

# WHAT HAS HAPPENED AT CREATIVE CARE THIS QUARTER?

## OAKWELL'S HALLOWEEN PARTY



## SPINNIES CHRISTMAS PARTY

The Spinnies planned a Christmas Party and invited all the families of the people that live there. However, on the Sunday morning we all woke to heavy snow. To avoid disappointment we rebooked the party for a few days later and it went off with a bang. Joanna and Jess worked extremely hard, planning, baking and making sure everything was in place ready for the families, people we support, people from other homes along with staff from Head Office. Everybody seemed to enjoy themselves and the food went down a treat. Thankyou to both Joanna and Jess for their hard work and determination to make it happen.



## IRONVILLE CHRISTMAS PARTY

In December, The Old Vicarage in Ironville hosted an exceptional Christmas Party that brought joy to everyone. A special acknowledgment goes to Alison for her outstanding work in planning and preparing for the event. The celebration included staff, families, and supported individuals dancing together, beautiful homemade edible centerpieces, and filled with laughter and fun. They were also delighted to welcome visitors from our other homes, making it a memorable day of interaction and connection for all.







# Bridle Lodge

A message from Domini, Assistant Manager at Bridle Lodge

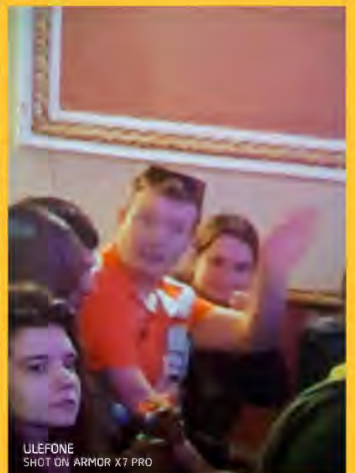
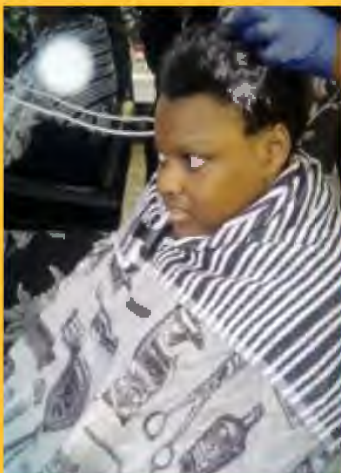
It has been a busy few months at Bridle Lodge with us celebrating Halloween, remembrance Sunday and last of all Christmas, with activities such as baking and craft activities in house. Kory, Aneesh and Josh all did their part with the Halloween sugar cookies. Kory helped to roll out the dough and cut out the spooky shapes and Josh and Aneesh decorated them. But most importantly they all enjoyed eating them. Dan has been very busy with attending not only seasonal events but also making sure that he still does his volunteering. Dan has been to Goose Fair again this year and he was happy that it was not raining as it did the year before. He has attended many Christmas parties some with family, another with his volunteering job at the doctor's and then different ones held by Creative Care. Kory and Josh have enjoyed going on the public bus to Southwell for the swimming sessions. Unfortunately the Leisure Centre has closed for now but is being refurbished so they will be able to return once it is complete. A huge thankyou to all the staff for supporting during the holidays, I know I speak for the people we support and their families when I say they have really appreciated your support.



# Old Vicarage Ollerton

A message from Rena, Home Manager at The Old Vicarage, Ollerton

This has been a very busy few months for us at the old vicarage, we have celebrated some birthdays, a spooky Halloween party, done lots of meaningful activities and reached some set goals which we are really proud of! We have welcomed in new staff on both days and nights who have settled in amazingly. Andile has been to the hairdressers which is an amazing achievement for her. The whole home celebrated Halloween parties and enjoyed a buffet with lots of music and fun. We celebrated children in need day 2023 by dressing in pyjamas, having party food, music and doing activities. Exciting news for the festive period, we attended on the front rows at the Mansfield palace theatre pantomime "beauty and the beast" as this was requested from the people we support!!!





# Charnwood House

A message from Emily, Team Leader at Charnwood House

The people we support at Charnwood have had a lovely Christmas. The supported people all received presents from Charnwood and had family visits around Christmas.

Daniel has a personalised t-shirt for his favourite saying 'also' and got Warhammer models. Chris got a slow cooker and cookbook for his newfound love for homemade meals in the slow cooker. Joe got a new TV with sound bar which he is currently waiting for maintenance to put up. Reuben got a new pair of trainers that he had seen on a shopping trip which he was grateful for.



# Old Red Lion

A message from Kimberley, Registered Manager at Old Red Lion

Firstly, we would like to welcome our newest member of the team, Mark. He wanted to share the following. Hi, my name is Mark, I am the newest member of the Old Red Lion Team. After 18 years in the health and social care sector I have never worked in such a pleasant and professional home with such a lovely vibe. The way Creative Care make supporting people into the community as priority is brilliant and I am enjoying working at the Old Red Lion.



A big well done to Carol Scrivener for being awarded employee of the month. Carol goes above and beyond for the Old Red Lion service; no feat is too much for Carol and her kindness and compassion for her team and the People we Support really shines through. Carol is a huge asset to the Old Red Lion Service and always portrays a cheerful demeanour.

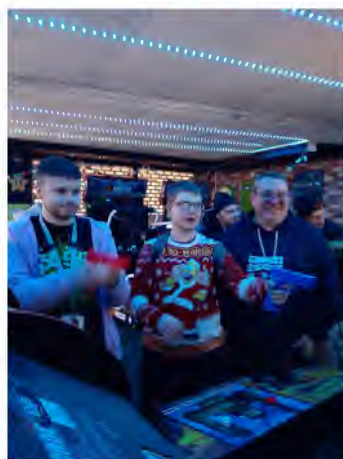
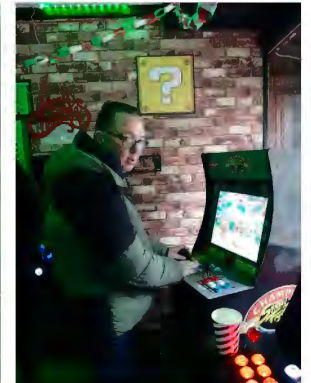
The people supported at The Old Red Lion have enjoyed a busy few months as we lead up to the Christmas festivities, as a home we have been bowling, swimming and to the Christmas party all together, it was great to see people we support participating.



Lastly, well done to our Assistant Manager, Lindsey, for completing her Level 3 NVQ in Health and Social Care Leadership.

# CREATIVE CARE'S CHRISTMAS PARTY

We hosted a Creative Care Christmas Party for all our staff and supported people to attend. In total, 35 supported people attended with their support staff. It was an incredible day, with dancing, a visit from Santa, a life sized snowglobe and even our CEO, Ian, dressing up as an elf!





5  
YEARS

Mark Crabtree  
Margaret Biddle  
Victoria Eaton  
Lisa Moyo



## The Old Red Lion's Christmas Hampers



The Old Red Lion in Treswell have created personalised hampers and calanders for the supported people to give to their families. They had some lovely feedback including Alex's Mum who said 'I absolutely LOVE the calendar- thank you so much. So thoughtful, and a massive thank you to you and all your team for enriching Alex's (& my) life - you are all amazing'



## MAINTENANCE UPDATES

The driveway at Ironville has been upgraded with a combination of sleepers and loose Tarmac to reduce the amount of potholes. A big thank you to the maintenance team who worked diligently over two days to successfully complete the project.



# SHEEPWALK'S MACMILLAN COFFEE MORNING



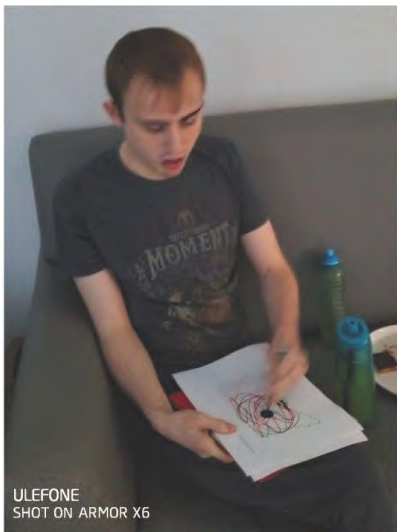
Raising £900 for Macmillan Cancer Support



Thank you everyone for your hard work this quarter. We appreciate you all!



# Creative Corner



ULEFONE SHOT ON ARMOR X6



Sternhill coloured photos of poppy's and decorated biscuits for Remembrance Day in September



Jack painting a plate and colouring in his book



Treswell staff created these beautiful wooden baubles and personalised hampers for the families of our supported people



Alex building a birdhouse



Aneesh and Kory doing poppy crafts

Grace painting snow flakes





