

CREATIVE COMMUNICATIONS

Quarterly Newsletter
July-September 2023



Bringing our
homes and
services to life



Great British
Care Awards



**REGIONAL
FINALIST**

A MESSAGE FROM OUR CEO

Dear All,

I hope this latest Newsletter finds you all well and you have had a great summer. I'm delighted to report that, following a period of negotiation with the local authorities, we have been able to roll out a new background staffing model across our homes that has improved the way we deliver the care to the people we support and has provided some savings both to the Local Authority and Creative Care. This has enable Creative Care to invest in other areas to improve the quality of the services we provide. Additionally in August all our beds across the business were full for the first time and we have recruited a full complement of staff to deliver the care hours. This is a significant development, positioning Creative Care as a strong quality provider in the region and giving us a strong future for further developments.



On a celebratory note, Creative Care marked its 18th birthday with a vibrant party for both the staff and the people we support who attended at our Head Office. It was a time to reflect on the journey we've undertaken and look ahead to the promising future that awaits us. The festive spirit continues, as we plan to host a Christmas gathering on the 15th of December. All are welcome and we look forward to seeing everyone who can attend from our homes.

In terms of infrastructure, the kitchen at Ollerton has been revamped, enhancing the overall experience for both our residents and staff. Thank you to the maintenance team for your hard work on this project and your ongoing enhancements and redecoration of the properties .

During the happy summer months it has been great to see all our homes making the most of the sunshine by taking part in lots of outdoor activities and some fantastic summer holidays away with the staff. It's rewarding to know that the people we support are enjoying these opportunities that we so often take for granted.

I'm also thrilled to share that one of our exceptional managers, Keeley Coleman, has been nominated and shortlisted in the 'Care Home Manager' category at the prestigious Great British Care Awards. This is a testament to the dedication and excellence that Keeley brings to The Old Vicarage, Ollerton and Creative Care.

The spirit of giving back remains at the forefront of our ethos. Our charity car wash event at Charnwood was a great success, with the company generously contributing towards the cause. Additionally, we have been working on redeveloping the Polly Tunnel at Bridle Lodge and hope to report on this in the next newsletter. This has been funded by Charity fund raising by the home.

Thank you everyone for your unwavering commitment to the people we support and to Creative Care as a whole. Your contributions make all the difference. Let's continue to strive for excellence in all that we do.

Warm regards,
Ian

SAVE THE DATE

Thursday 5th October - Sheepwalk's Macmillan Coffee Morning

Friday 15th December - Christmas Party at Head Office

MEET THE TEAM

Kimberley Little, Registered Manager of The Old Red Lion in Treswell

How do you like to spend your free time? I like to spend time alone, I enjoy my solitude, it gives me time to reflect and grow as a person.

A fun fact about you. I have a twin sister.

What animal do you think most closely matches your personality and why?

I have asked the staff and they have suggested lioness because they think I am strong and protective.

What's your favourite famous or inspirational quote?

Einstein, "the purpose of our lives is to be happy"

What's your favourite part of your job? Providing staff the space to fall, this enables them to grow and learn which benefits the service as a whole. "if you learned from it, then it wasn't a mistake. It was a lesson"



MEET THE TEAM

Shelley Donald, Head of Finance

How do you like to spend your free time? Running and watching rugby

A fun fact about you. I have done a skydive despite being scared to death of flying and heights

What animal do you think most closely matches your personality and why? Maybe a mouse – quite quiet and shy but in a work capacity driven, determined, hard worker, achieve goals, stand up for what I believe, confident in my abilities

What's your favourite famous or inspirational quote? Never regret anything that made you smile and the future is not written

What's your favourite part of your job? Annual leave !!!! And seeing the smiles on the faces of the people we ALL support and knowing the hard work is worth it

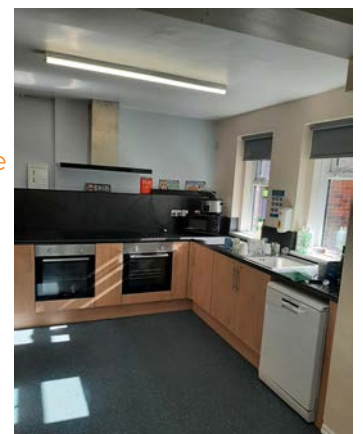


A BIG THANK YOU TO THE MAINTENANCE TEAM



The dedicated maintenance team, including Jamie, Jacko, Jeff, Simon, Ainsley, and Michael, teamed up in Ollerton to expertly dismantle the outdated kitchen and seamlessly construct a stunning, brand-new replacement. Over four days the team worked to ensure the project's completion before the Ollerton residents returned from their holiday.

Their hard work has not only transformed the space, but also enhanced the quality of life for the people we support. We are truly fortunate to have such a dedicated team on board. Thank you!



REWARDS AND RECOGNITION

A special thank you to the following people for their hard work and dedication this quarter



JULY

Lee Ellison
 Emma Wolverson
 Auxilia Paulson
 Darren Clarke
 Alyson Marriott
 Dominic Anowiwah
 Lawrence Okaah
 Simon Uniake
 Chris Mort
 Helen Jones
 Brad Roach
 Helen Ewers

Emmanuel Boakye
 Kiara Richardson
 Chimezie Ejeh
 Jodie Gregory
 Nana Asante-Appau
 Nuruden Adetona
 Emanuela Umeadi
 Mary Oyewole
 Lisa Winter
 Jude Harris

AUGUST

Emily Houghton
 James Boateng-Nti
 Lauren Waring
 Domini Jackson
 Tilly Hampson-Smith



SEPTEMBER

Mary Akpan
 Donna Clarke-Smith
 Jane Woodside
 Beatrice Adjei
 Joseph Sobboh
 Baffour Boateng
 Dominic Amowiwah
 Helen Ewers
 Andy Patchett
 Amie O'Neill
 Scott Carter
 Brad Roach
 Carol Scrivener

Elsie Chikoleka
 Janet Whitworth
 Leah Atkinson
 Mary Owewole
 Makenzie-Leigh
 Baranauskas
 Rebecca Cooper
 Robert Leask
 Roberta
 Lisaauskaite
 Tanya Walker
 Timibri Elehibiri
 Tracy Taylor





Orchard End

A message from Michelle, Assistant Manager at Orchard End

It has been another busy few months at Orchard End. Jimmy moved in at the start of August. Jimmy has been spending time decorating his bedroom, celebrating his birthday, enjoying shopping around Retford and trips to Skegness with supported person Dale. We are all immensely proud of how well Jimmy has settled here, and it has been brilliant to see how much everybody has welcomed Jimmy into Orchard End.



Taff has been enjoying the start of football season and is happy to be able to watch his beloved Doncaster Rovers play again. Taff and Dale also attended Creative Care's 18th Birthday Party where they celebrated at Head Office.

Recently, Alex has been developing his independent living skills by cooking more meals and helping with his laundry. Alex cooked a chicken tikka for everybody here at Orchard End which went down a treat!



Dale and Jimmy enjoyed going Alton Towers in September. With hardly any ques they managed to go on every ride!

We would also like to welcome our new staff members Jack, Josh and Brooke who have been a great success here at Orchard End.



Oakwell House

A message from Jenni, Home Manager at Oakwell House

Over the past three months here at Oakwell, we have welcomed two new residents into the home. Gemma has settled in well, celebrating her 38th Birthday with her family and Oakwell. Gemma's family arranged for caterers to provide an afternoon tea for everyone, and it was fantastic to see Gemma seeing family members she hasn't seen for many years.



Shannon and Nadine have started college. Shannon has started an animal management course at Riseholme college, as well as her work experience at BARK charity in Retford. Nadine is attending Retford College where she is studying employability, personal and social development.

Oakwell also have enjoyed visiting the seaside and West Midlands Safari Park, where the residents enjoyed spending time on the beach, at the fun fair and feeding the many animals at the Safari Park.

Claudine has also celebrated her 40th Birthday, where staff threw a surprise birthday party for her to enjoy after her Chinese massage.

Jess has recently lost her rabbit Zig and is coping well with the loss and continuing to care for Zag despite finding this difficult. She is looking forward to the future by making plans for a holiday next year.

Kym has continued to access the community with the support of staff, enjoying her charity shopping trips, spending lots of time out in the garden, in the paddling pool, splash pad and plenty of water fights!





The Spinnies

A Message from Joanna, Assistant Manager at The Spinnies

Yearly Holidays: Our residents have been enjoying delightful holidays and memorable trips to White Post Farm, creating cherished memories together.

Joseph Sobboh's 5-Year Milestone: A heartfelt congratulations to Joseph Sobboh, our dedicated staff member, who recently celebrated an incredible five years of service. Joseph's commitment to our home and the people we support, especially during night shifts, is truly commendable.

Jack's Progress: Jack has been making incredible strides in his development journey. He's now taking on weekly shopping responsibilities, enhancing his life skills significantly. Moreover, Jack has embarked on his Duke of Edinburgh award journey at college. The entire Spinnies team and Jack's family couldn't be prouder of his accomplishments.

Weekly Massages: We're excited to introduce a new, relaxing addition to our Supported People's routines. Each week, a skilled practitioner visits our home to offer soothing massages, which have been met with glowing reviews from the people that live at The Spinnies.



Sheepwalk House

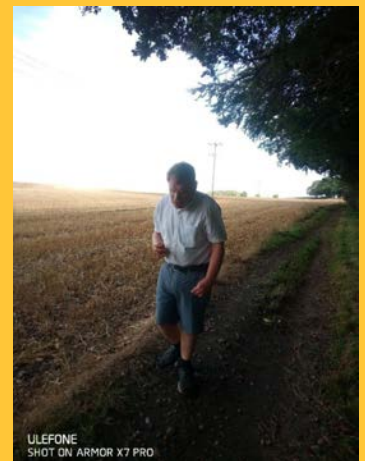
A Message from Mary, Home Manager at Sheepwalk House.

We're delighted to share some exciting updates and upcoming events happening at Sheepwalk House!

Macmillan Coffee Morning - 5th October: We look forward to hosting the Macmillan cancer support coffee morning on the 5th October at Sheepwalk House. There will be a tombola, raffle prizes to be won, and lots of yummy cakes for everyone to enjoy. Everyone is welcome!

Simon's Holiday Plans: Simon is gearing up for an unforgettable holiday in Thirsk near York, with a visit to the North Yorkshire Railway. Simon's passion for trains makes this trip a dream come true, and we're certain he'll relish every moment.

Meaningful Activities: The people we support have been enjoying meaningful activities. Trips to the seaside, Matlock, and other exciting destinations have filled their days with fun. Additionally, Marc and Simon have recently acquired National Trust cards, allowing them to explore lots of new places. Marc, in particular, enjoys visiting the big Country Houses and scenic countryside walks.





Old Vicarage Ironville

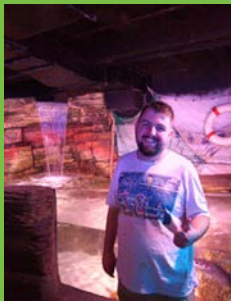
A Message from Auxilia, Home Manager at The Old Vicarage, Ironville

For his holiday Lee chose to go to London in August with his key worker Alex. Lee had a great time and did lots of activities; he went on the London eye, London bridge, Sea life centre, the museum and enjoyed sight seeing in London. He also enjoyed going to the pub to have a shandy and trying different types of foods in London. He went by train there and back and enjoyed going on the London buses as well as the underground train. A great big thank you to Alex for taking the time to support Lee and ensuring he has a great time in London.

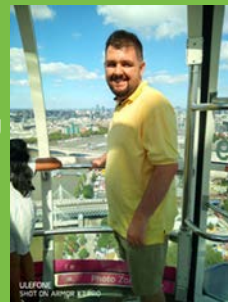


Slade was supported on holiday to Bridlington with his two support staff and was joined by his mother. He enjoyed spending time with him mum, going to the beach for a walk, watching seagulls and going to the Deep to buy some toys. A great big thank you to Alyson and Grace for taking the time to support Slade on his holiday and ensuring he has a great time.

GOOD NEWS



- Slade now has his own personal vehicle and is able to access the community as much as he wants.
- Ethan now has his own personal vehicle.
- Ben has been clothes shopping, food shopping and going out for a meal.
- Hayley has been shopping in the co-op and card factory.
- Toni went to have her nails and hair done.
- Ryan is using his DVD player to help reduce anxiety in the vehicle in order to cope with the traffic.



Sternhill Paddock

A message from Kiara, Home Manager at Sternhill Paddock

Dave has continued to help with maintenance. He went to Magna science museum for the world drag race, visited the Major Oak and Sherwood forest learning about its history and signed up for the Eaking speed watch.



Another supported person has been cooking and baking, doing shop cook and eat with new recipes. They also made cakes and shared them with the people who live here at Sternhill.

Mitch has had a fantastic month, going to the cinema, having picnics, enjoying a trip to Sutton on sea and even busting some moves at a disco. Mitch also helped bake a cake for a person we support's birthday. Staff invited family over for a birthday buffet tea and we decorated the room.

Hedley has been at adventure services and day service. In between his time off he has enjoyed going to the airport having a picnic and watching the airplanes

Overall staff have really worked hard to ensure the people we support have a fulfilled life and something to look forward to everyday. We at Sternhill are finally seeing great changes and that's down to all your hard work and dedication, so thank you!





Old Vicarage Ollerton

A message from Keeley, Home Manager at The Old Vicarage, Ollerton

We have had a very busy few months planning our annual holiday which took place in September. 12 out of 14 supported persons went to Butlins all together for a Monday to Friday getaway to Skegness! Supported by our amazing staff team and many hours of planning, they all arrived safely in Skegness and enjoyed fish and chips on the beach followed by arriving at Butlins and settling in for the week.

There were many, many activities undertaken including seeing shows in the main area of Butlins and all enjoyed their break. Whilst away, the main house had a new kitchen fitted thanks to the maintenance team who worked tirelessly to refit the whole kitchen in 5 days. Both day and night staff supported during the holiday and their work is very much appreciated by all. We are now starting to plan next years break!





Bridle Lodge

A message from Louise, Home Manager at Bridle Lodge

Over the last 3 months the people we support at Bridle Lodge have been very busy on holidays. A huge thankyou to all the staff who have supported these.

Dan went on holiday with Mrs Bucket (Louise) to Hunstanton where they visited Sandringham House, although the King was not at home Dan still enjoyed seeing where the Royal Family watch TV and do jigsaw puzzles, we even saw The Kings tissues on his desk.

Aneesh has been on holiday to Wiltshire where he visited Stonehenge followed by a visit to the Stonehenge pub.

The Staff team have been working hard with the people we support to help build their independence, such as Aneesh and Kory making their own breakfast and Kory likes to load the dishwasher and do the laundry.



WHAT HAS HAPPENED AT CREATIVE CARE THIS QUARTER?



REGIONAL RECOGNITION!
KEELEY, HOME MANAGER OF THE OLD VICARAGE, OLLERTON HAS BEEN NOMINATED AND SHORTLISTED AS A REGIONAL FINALIST FOR THE 'CARE HOME REGISTERED MANAGER' CATEGORY AT THE GREAT BRITISH CARE AWARDS



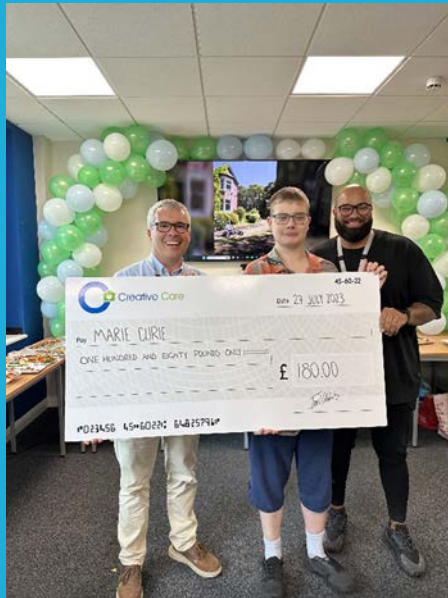
Charnwood House

A message from Mark, Home Manager at Charnwood House

We have a special news story to share this quarter. Daniel completed a charity car wash day in the middle of July. He blew us all away by taking on the task of cleaning not one, not five, but a whopping 14 cars all in aid of raising money for the charity, Marie Curie. And that's not all, he also baked and sold some delicious cakes along with the help of staff and family members, to add to the fundraiser. Daniel charged £5 per car and raised an incredible £180 in total. This was matched by Creative Care and Dan was handed a cheque of their contribution by CEO Ian Coldrick.

From planning to execution, after a minor broken hosepipe setback, it was amazing see Dan overcome any hurdles that came his way and watch his idea come to life! Thank you to the team at Charnwood for supporting Dan to make this happen, this wouldn't have been possible without you all. A big thank you to everyone involved.

A



Creative Care's 18th Birthday Celebrations

On 27th July, our incredible team and the amazing individuals we support gathered at our Head Office to mark a momentous occasion - Creative Care's 18th birthday! It was heart warming to witness everyone under one roof, reflecting on the journey we've travelled and the milestones we've achieved. We couldn't be prouder of how far we've come, and it's all thanks to the dedication of our amazing staff and the inspiring individuals we support. Here's to 18 years of empowering lives and making a difference!





Lisa Winter
Joseph Sobboh
Beatrice Adjei
Mary Daniel-Akpan

Thank you
everyone for your
hard work this
quarter.
We appreciate
you all!



Creative Corner



Josh with AI
The Music Man



Joseph's Impressive
Lego Creation



Dave Unleashing his Creative Spirit in
our Local Countryside



Jack's Creative
Playdough Masterpiece
in the Making!



Head Office's 18th
Birthday Party
Decorations



Dan Crafting some
Intricate Warhammer
Figurines

